



ReSound GN

ReSound Assist™

# Be there

More connections for better care

GN Making Life Sound Better  
FOR 150 YEARS

# More ways to connect

Accessed through the ReSound Smart 3D™ app, ReSound Assist gives you two convenient ways to connect with your hearing care professional:

- Remote fine-tuning requests
- Live assistance video appointments

After your first fit at the hearing clinic, you'll enjoy continuous support and all the guidance you need in the most convenient and comfortable way for you and your hearing care professional. It's all designed to help you get the most out of your ReSound hearing aids.



ReSound Assist

# Remote fine-tuning

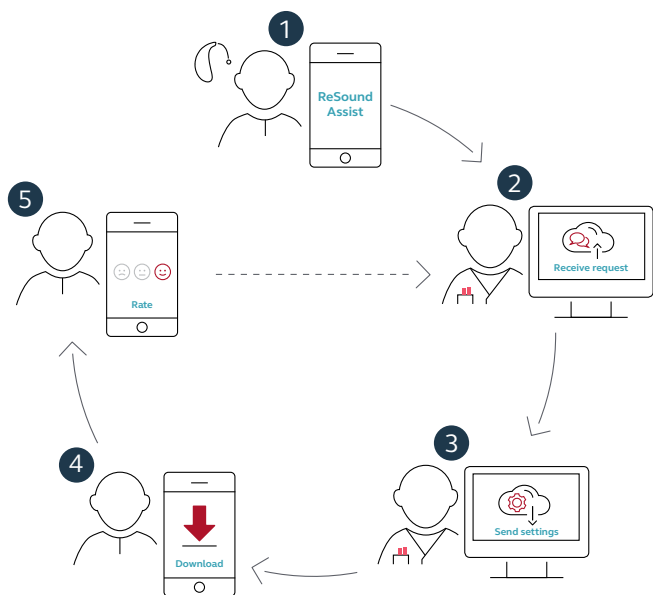
ReSound Assist gives you a quick and easy way to send requests for fine-tuning and adjustments from the ReSound Smart 3D app – and receive and download updated settings from your hearing care professional.

You can use it if a setting that felt great at the clinic, isn't quite right in the real world. Or if you find it difficult to describe a hearing experience from everyday life at the clinic.

With ReSound Assist remote fine-tuning, your hearing care professional gets all the information they need to perfectly adjust your hearing aid settings.



# How it works

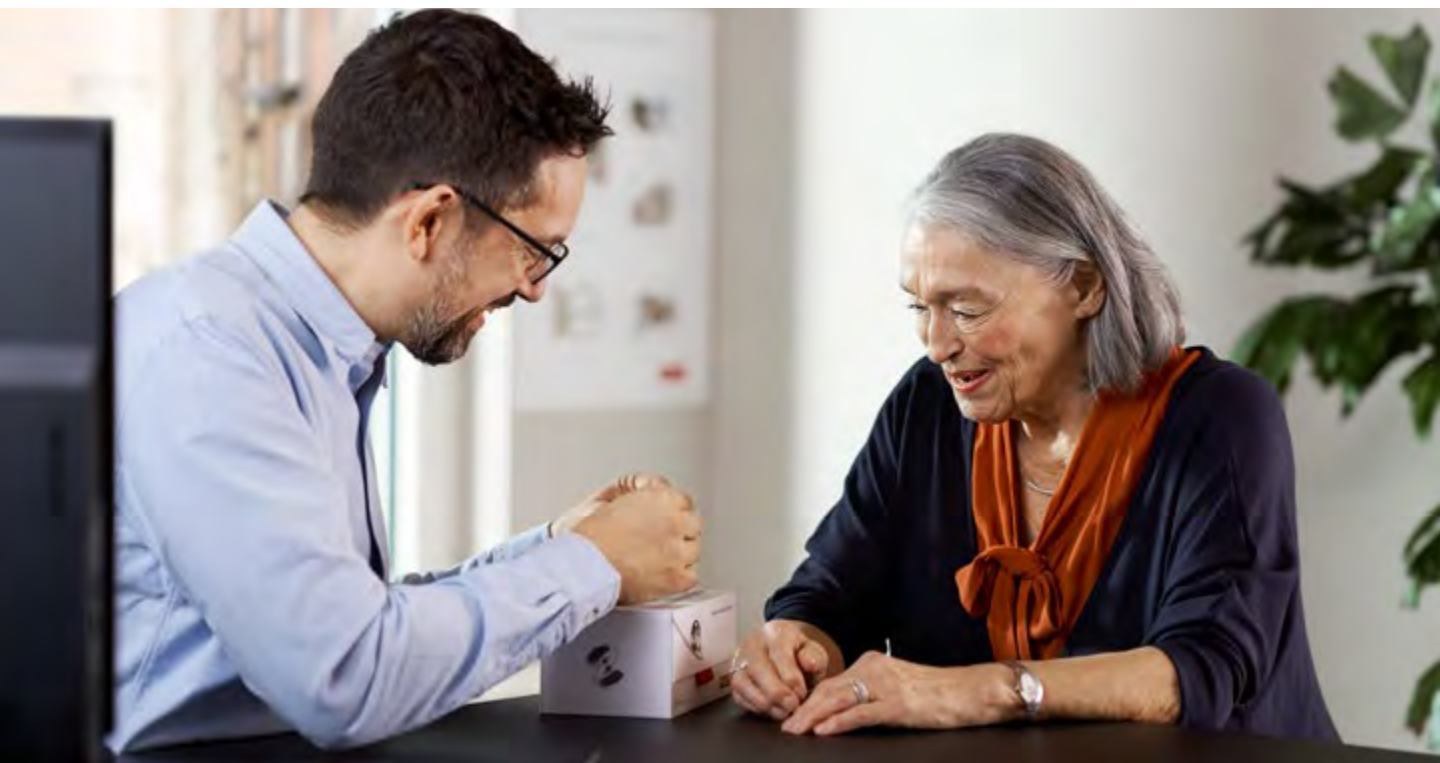


## ReSound Assist

### REMOTE FINE-TUNING

You can initiate a request for fine-tuning by contacting your hearing care professional or through the simple questionnaire in your ReSound Smart 3D app.

1. To request through the app, submit your questionnaire with an optional message.
2. Your hearing care professional receives your request, along with an automatic record of your hearing aid settings.
3. Your hearing care professional sends precise fine-tuning adjustments and/or messages straight to your app.
4. You place your hearing aids close to your smartphone, tap install – and enjoy the improvements.
5. Send a rating of your new settings to your hearing care professional.



Resound Assist

# Live assistance

Now you can also meet with your hearing care professional via video chat. ReSound Assist Live Assistance lets you supplement clinic visits with convenient, real-time video appointments. That means you can enjoy personalized, flexible care from the comfort of your own home. It's as easy as answering a video call on your phone.

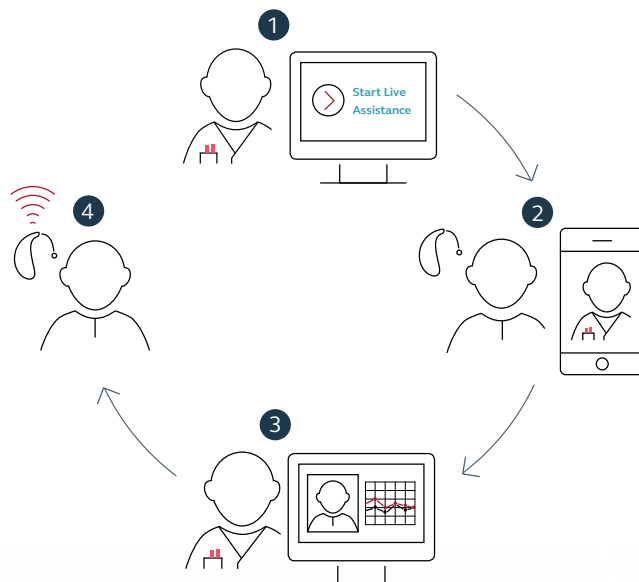


# ReSound Assist

## How it works

### LIVE ASSISTANCE

1. Book a video appointment with your hearing care professional. At the appointment time, your hearing care professional will initiate the call.
2. Answer the video call received through the ReSound Smart 3D app.
3. Your hearing care professional connects to your hearing aids and provides you with live adjustments, if needed.
4. You evaluate the new settings with your hearing care professional during the appointment as well as afterwards through the Rate My Sound feature in the ReSound Smart 3D app.



People with hearing loss are at the heart of everything we do because we know they're placing their trust in us. This is why we've not stopped pioneering innovative new technologies, with consistent quality, for over 150 years to help them feel more involved, connected and in control, transforming their lives through the power of sound. Available exclusively through audiologists and hearing care professionals.

ReSound is part of the GN Group – pioneering great sound from world-leading ReSound hearing aids to Jabra office headsets and sports headphones. Founded in 1869, employing over 6,000 people, and listed on NASDAQ OMX Copenhagen, GN makes life sound better.

Find out more about how ReSound Assist at  
**[resound.com/assist](https://resound.com/assist)**.

-  [facebook.com/resoundhearing](https://facebook.com/resoundhearing)
-  [twitter.com/resoundglobal](https://twitter.com/resoundglobal)
-  [linkedin.com/company/resound](https://linkedin.com/company/resound)

**Manufacturer according  
to FDA:**

**GN ReSound North America**

8001 E Bloomington Freeway  
Bloomington, MN 55420  
USA  
1-888-735-4327  
[resound.com](https://resound.com)

**Manufacturer according  
to Health Canada:**

**ReSound Canada**

2 East Beaver Creek Road, Building 3  
Richmond Hill, ON L4B 2N3  
Canada  
1-888-737-6863  
[resound.com](https://resound.com)

**ReSound Government Services**

8001 E Bloomington Freeway  
Bloomington, MN 55420  
USA  
1-800-392-9932  
[resound.com/veterans](https://resound.com/veterans)