



ReSound GN
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Get connected

The ReSound Smart 3D™ and Smart™ apps

GN Making Life Sound Better
FOR 150 YEARS

How to pair your hearing aids with your Android™ device



1. Download the ReSound app, open it and tap **Get Started**. Select **Agree** to the Terms and Conditions.
2. If prompted, continue by enabling location services by tapping **OK**, and ensure Bluetooth is on.
3. The app will guide you through the process. Reboot your hearing aids as required by turning them off and on again.
4. Pairing is complete.

NOTE: If you have previously paired hearing aids, you need to unpair them in your phone's Bluetooth menu before you pair them again.

Introduction

Thank you for choosing our products. We have created this app to make it easy for you to use and control your hearing aids from your smartphone or mobile device.

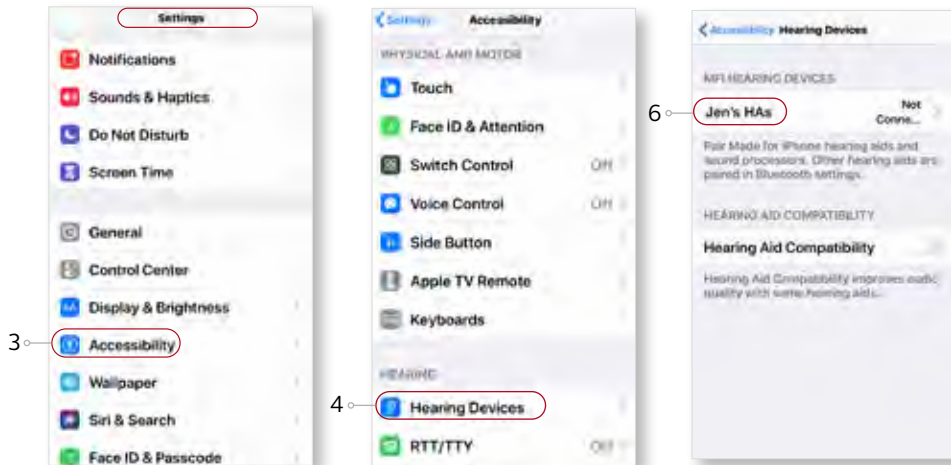
For information on which smartphones and mobile devices are compatible with the app, visit: resound.com/compatibility.

Before you can start using the app, you must pair your smartphone or mobile device with your hearing aids. This is easily done – just follow the steps below.

How to pair your hearing aids with your iOS device (Instructions reflect pairing flow for iOS 13 or later)

1. Turn your hearing aids off.
2. Confirm **Bluetooth** is on by going to the **Settings** menu on your iOS device. The slider turns green when you activate Bluetooth.

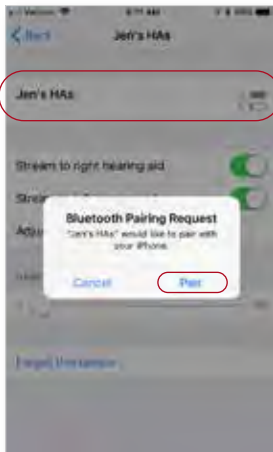




3. Go back to the main **Settings** menu and scroll down to tap on **Accessibility**.

4. Scroll down to **Hearing Devices**.

5. Turn your hearing aids on. Now, your iOS device will be able to detect your hearing aids.



6. Once connected, select your hearing aids under Hearing Devices.
7. Tap on **Pair**.
8. Go to the **App Store**, and in the **Search** field on top enter the name of the app.
9. Download the app, open it and tap **Get Started**. Follow the instructions on the screen to connect to the app.
10. You are now ready to go.

If you need to re-pair your iOS device

1. Start by removing the old pairing by going to the **Settings** menu.
2. Tap **Accessibility**.
3. Select **Hearing Devices** and tap **Forget this device**.
4. Turn your iOS device off and on again and re-pair the hearing aids to the device. If you need more information, contact your hearing care professional.

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